

Headteacher: Mr A J Reeves BSc (Hons), PGCE

The King's School
"Elmfield"
Ambrose Lane
HARPENDEN
Herts AL5 4DU



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NOTICE OF RESULT OF COMPLAINTS

Date: Tuesday, 05 September 2023
Ref.: Complaints
To: Parents, Guardians and Friends
Address: Elmfield,
Ambrose Lane
Harpenden
Hertfordshire
AL5 4DU

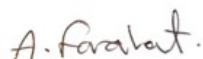
Remarks:

We confirm that during the period 1st September 2022 to 31st August 2023 there were five (5) Parent complaints brought against The King's School or Highfield Preschool, of which four (4) were resolved without escalation to trustees.

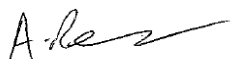
One (1) Parent complaint was escalated to the Chair of Trustees and resolved.

Thank you for your attention.

Yours sincerely



Ashraf Farahat
Chair of Trustees



Andy Reeves
Headteacher